

AUDI DEALER COMMUNICATION

Advance Notice – Safety Recall 42L1 / Rear Axle Trailing Arm Lock Nut

This notice is for:

✓ Dealer Principal

✓ Service Manager

✓ Warranty Administrator

✓ General Manager

✓ Parts Manager✓ Service Advisor

✓ Technicians

✓ Sales Managers

Date: May 04, 2021

Issue:

Due to stress corrosion cracking on lock nuts of particular production batches, the nut of the excentric bolt on the trailing arm of the rear axle may break which may cause alterations in the wheel alignment of the rear axle. This could be noticed by a steering wheel misalignment when driving straight ahead or by the vehicle pulling to one side when braking or accelerating. It cannot be ruled out that the rear axle could suddenly and uncontrollably move in the wrong direction at higher speeds. This can lead to a loss of vehicle control and a crash without warning.

Precautions

If this condition is present in the vehicle, the driver may notice a steering wheel misalignment when driving straight ahead or the vehicle pulling to one side when braking or accelerating. Should this occur, owners are advised to contact an authorized Audi dealer without delay and make arrangements to have the vehicle inspected/repaired.

Repair:

- REPAIR NOT YET AVAILABLE
- · Check daily campaign open inventory report or OMD for affected vehicles in inventory.

Affected Vehicles

| Country | Beginning Model Year | Ending Model Year | Vehicle | Vehicle Count |
|---------|-------------------------|----------------------|---------------|------------------|
| USA | 2020 | 2021 | A4 ALLROAD | 442 |
| USA | 2020 | 2021 | A4 SEDAN | 5,097 |
| USA | 2020 | 2021 | A5 CABRIOLET | 433 |
| USA | 2020 | 2021 | A5 COUPE | 469 |
| USA | 2019 | 2021 | A5 SPORTBACK | 2,148 |
| USA | 2020 | 2021 | A6 ALLROAD | 371 |
| USA | 2020 | 2021 | A6 SEDAN | 2,760 |
| USA | 2020 | 2021 | A7 | 254 |
| USA | 2020 | 2021 | A8 | 282 |
| USA | 2020 | 2021 | Q5 | 19,246 |
| USA | 2021 | 2021 | Q5 SPORTBACK | 3 |
| USA | 2021 | 2021 | Q7 | 2,727 |
| USA | 2021 | 2021 | Q8 | 1,156 |
| USA | 2019 | 2021 | RS5 COUPE | 76 |
| USA | 2019 | 2021 | RS5 SPORTBACK | 157 |
| USA | 2021 | 2021 | RS6 AVANT | 176 |
| USA | 2021 | 2021 | RS7 | 270 |
| USA | 2021 | 2021 | RS Q8 | 116 |

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

Audi Customer Protection 42L1 DLR ADV

| USA | 2020 | 2021 | S4 SEDAN | 498 |
|-----|------|------|---------------|-------|
| USA | 2020 | 2021 | S5 CABRIOLET | 142 |
| USA | 2020 | 2021 | S5 COUPE | 129 |
| USA | 2019 | 2021 | S5 SPORTBACK | 839 |
| USA | 2020 | 2021 | S6 SEDAN | 293 |
| USA | 2020 | 2021 | S7 | 167 |
| USA | 2020 | 2021 | S8 | 90 |
| USA | 2020 | 2021 | SQ5 | 2,649 |
| USA | 2021 | 2021 | SQ5 SPORTBACK | 3 |
| CAN | 2020 | 2021 | A4 ALLROAD | 62 |
| CAN | 2020 | 2021 | A4 SEDAN | 842 |
| CAN | 2020 | 2020 | A5 CABRIOLET | 24 |
| CAN | 2020 | 2020 | A5 COUPE | 52 |
| CAN | 2019 | 2021 | A5 SPORTBACK | 403 |
| CAN | 2020 | 2021 | A6 ALLROAD | 28 |
| CAN | 2020 | 2021 | A6 SEDAN | 44 |
| CAN | 2020 | 2021 | A7 | 18 |
| CAN | 2020 | 2021 | A8 | 5 |
| CAN | 2020 | 2021 | Q5 | 2,745 |
| CAN | 2021 | 2021 | Q5 SPORTBACK | 1 |
| CAN | 2021 | 2021 | Q7 | 132 |
| CAN | 2021 | 2021 | Q8 | 113 |
| CAN | 2019 | 2021 | RS5 COUPE | 21 |
| CAN | 2021 | 2021 | RS5 SPORTBACK | 10 |
| CAN | 2021 | 2021 | RS6 AVANT | 37 |
| CAN | 2021 | 2021 | RS7 | 23 |
| CAN | 2021 | 2021 | RSUDI Q8 | 41 |
| CAN | 2020 | 2021 | S4 SEDAN | 85 |
| CAN | 2020 | 2021 | S5 CABRIOLET | 20 |
| CAN | 2020 | 2021 | S5 COUPE | 75 |
| CAN | 2020 | 2021 | S5 SPORTBACK | 265 |
| CAN | 2020 | 2021 | S6 SEDAN | 23 |
| CAN | 2020 | 2021 | S7 | 12 |
| CAN | 2020 | 2021 | S8 | 8 |
| CAN | 2020 | 2021 | SQ5 | 306 |
| CAN | 2021 | 2021 | SQ5 SPORTBACK | 1 |
| | | | | |

^{*}Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.

Notes:

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

<u>Pre-Owned Vehicles in Dealer Inventory:</u> Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-